

Responses from Heritage Park Resident Survey

February - June 2021

1. I am excited about the rebuilding of Heritage Park.

Yes: 31 No: 9 Unsure: 11

Because...

- “It’s long overdue, so many things need to be fixed especially the mold in the apartments.”
- “Maybe the area would be way much better.”
- “It really needs to be upgraded.”
- “We need new everything in it.”
- “I grew up here and because of some of the lighting and plumbing.”
- “The buildings are in need of updating and beautification.”
- “We are looking to have a better community with better living standards.”
- “What’s coming”
- Old buildings need an update.
- She’s been there for 25 years and does not want to redevelop.
- Grew up in the area.
- “Nice, new buildings”
- Doesn’t like to move
- Better place to live, no bathtub just a shower, painting
- “Need improve each apartment”
- “New buildings”
- Doesn’t want to come back
- Will be “excited when they do it”
- “Been in the process before, no place to go (Chavis Heights, Halifax Court)”

2. I am concerned about the rebuilding of Heritage Park.

Yes: 25 No: 21 Unsure: 2

Because...

- “I feel Heritage Park should be rebuilt.”
- “Where are we going to live?”
- “I don’t know where I would go.”
- “My concern is the time frame. How long will the rebuilding process take?”
- Moving expenses, health issues, mobility, storage
- Storage and security
- Time frame to decide
- Moving
- Having to move again and then come back, will the property still have four and five bedroom units, would like porches and privacy.

- Doesn't want to move. If she left the site then she would not want to come back.
- "When they rebuild it needs to be gated all around to be safe from outsiders"
- "Bus rides"
- "What day will be done"
- "They don't want to give it the chance to come back"
- "What places am I going to move, communication"
- "Don't want to move"
- "Where I am going to live?"
- Wait to the last minute to move, does not want to go to Glenwood Towers
- Relocation of children because of schools
- Place to go
- Place to live, not allowed to come back
- "More information about moving"
- "Safety"

3. I would like to see these amenities/features at the redeveloped site.

Daycare Center: 23	Senior Building: 21	Community Center: 31
Laundry Facility: 37	Retail: 10	Other – Dryer Hookups: 10
Other – Swimming Pool: 3	Other – Security: 5	Other – Park/Playground: 12
Other – Parking Spaces: 4	Other – Storage: 1	Other – Gym: 2
Other – Grills: 1	Other – Pharmacy: 1	Other – Electric Appliances: 1
Other – Smoking Area: 1	Other – Gated Community: 2	
Other – Mail box for Seniors: 1		

- "Bring back the parks for the children, also a gym for the community to stay healthy."

4. I am interested in staying/returning to Heritage Park after it is rebuilt.

Yes: 37	No: 4	Unsure: 13
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5. Interest in the options below were ranked from 1-4 with 1 being highest interest:

Staying at Heritage Park during construction –

One: 21	Two: 7	Three: 6	Four: 4
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Receiving a housing voucher –

One: 22	Two: 10	Three: 4	Four: 1
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Relocating to another public housing community –

One: 12	Two: 10	Three: 13	Four: 2
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Entering the private market –

One: 2	Two: 3	Three: 0	Four: 21
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6. I am interested in living in a RHA managed senior building.

Yes: 12	No: 34	Unsure: 7
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7. My household is interested in dividing up into multiple homes.

Yes: 4	No: 35	Unsure: 4
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8. My current household uses these types of transportation.

Personal Car: 28 Friend/Family: 12 Bus: 23 Uber/Lyft: 6
Cab: 5 Biking: 0 Walking: 2 County Program: 2

9. Number of cars my household currently parks on-site.

Zero: 10 One: 14 Two: 2 Three: 1

10. I would like to see bus or rapid transit stops at the redeveloped site.

Yes: 31 No: 4 Unsure: 6

11. Number of times my household uses bus transportation per month.

Zero: 14 Two: 2 Three: 2 Five: 2 Six: 1 Seven: 1
Ten: 1 Fifteen: 2 Twenty: 1 Twenty Five: 2 Thirty: 5
"A Lot Of": 1

12. I would like to participate in future meetings.

Yes: 45 No: 5 Unsure: 5

13. I would participate in future meetings offered in the following ways:

Conference Call/Zoom: 32 Outdoor In-Person: 24 Small Indoor Meetings: 14

14. The best way to communicate with my household.

Mailings: 16 Flyers: 15 Phone Calls: 40 Emails: 25 Newsletters: 4
Other – Text Messages: 1

Additional Feedback and Other Comments:

- “Please make sure we have a spot to cook on a grill outside. Storage is a big must for a lot of us! Thanks for taking my opinion. I have been in the community for 12 years now and I can’t wait to see the outcome!!”
- Resident indicates that they would prefer a voucher “with more than a 60 day period as it requires more time to find” a home.
- “Should I be in the process of relocating now? How soon will I be notified about moving?”
- “There should be washer and dryer connections and no more clothes lines!”
- “Bring back the parks for the children, also a gym for the community to stay healthy.”
- “Heritage Park has served its purpose for me and my family. We enjoyed our stay but hope for a better community in the future for all residents and members of RHA. I appreciate my stay dearly and appreciate RHA making it a much better community soon.”
- Does not prefer Zoom meetings because it has too many ‘outsiders’.
- Dislikes and is concerned with rebuilding property to include corridor buildings.
- “Want to see more police, needs to feel safe”
- “Gate door, cameras, outside lights no work, community safe, no police patrol. If we staying at Heritage Park, the going to pay us?”
- Would like a call style alarm system for seniors, resources for seniors and mobility
- “Handicap”

- “Parking spot”